

# Barkworthies Recall Information And Consumer Refund Form

## Barkworthies® Issues Nationwide Recall of Chicken Vittles Dog Chews

**Consumer Contact:** (877) 993-4257

**FOR IMMEDIATE RELEASE** – December 24th, 2014 - (Richmond, VA) Barkworthies of Richmond, VA is recalling select lots of Barkworthies Chicken Vittles dog chews because they have the potential to be contaminated with *Salmonella*. *Salmonella* can affect animals eating the products and there is risk to humans from handling contaminated pet products, especially if they have not thoroughly washed their hands after having contact with the products or any surfaces exposed to these products.

Healthy people infected with *Salmonella* should monitor themselves for some or all of the following symptoms: nausea, vomiting, diarrhea or bloody diarrhea, abdominal cramping and fever. *Salmonella* can result in more serious ailments, including arterial infections, endocarditis, arthritis, muscle pain, eye irritation, and urinary tract symptoms. Consumers exhibiting these signs after having contact with this product should contact their healthcare providers.

Pets with *Salmonella* infections may be lethargic and have diarrhea or bloody diarrhea, fever, and vomiting. Some pets will have only decreased appetite, fever and abdominal pain. Infected but otherwise healthy pets can be carriers and infect other animals or humans. If your pet has consumed the recalled product and has these symptoms, please contact your veterinarian.

The recalled product was distributed nationwide beginning on May 6th, 2014. The product can be identified by the Lot Code printed on the side of the plastic pouch. This product is being recalled as it has the potential to be contaminated with *Salmonella*.

### BARKWORTHIES CHICKEN VITTLES

Lot Code: 1254T1

Size: 16 oz. Plastic Pouch

Best Used by Date: May 2016

UPC: 816807011510

The recall was initiated after routine testing by the Colorado Department of Agriculture revealed the presence of *Salmonella* in a single lot of the product. This batch tested negative by a third party independent laboratory prior to release for distribution to consumers. No additional products are affected by this recall. The company has received no reports of illness in either people or animals associated with these products to date.

The recalled product should not be sold or fed to pets. For a full refund, pet owners should return all unused product to their place of purchase along with a completed Product Recall Claim Form available on the Barkworthies website [www.barkworthies.com/recall](http://www.barkworthies.com/recall).

More information on the recall can also be found at [www.barkworthies.com/recall](http://www.barkworthies.com/recall), or call toll free (877) 993-4257 Monday through Friday 9:00 am to 5:00 pm (EST).

## **IMPORTANT! READ THIS FIRST!**

- To claim your refund, you must complete all sections and sign this form.
- Return form and unused product in a sealed bag to place of purchase for a full refund.
- Retailers: Please refund consumer the full amount of their purchase and contact customer service at (877) 993-4257 for information on how to return the product and receive a credit for the full amount refunded on this form.

### **Refund Claim Form for Pet Owners**

**Please complete the following:**

YOUR NAME: \_\_\_\_\_

STREET ADDRESS: \_\_\_\_\_

CITY, STATE, ZIP: \_\_\_\_\_

PHONE: \_\_\_\_\_

STORE WHERE PURCHASED: \_\_\_\_\_

### **Pet Owner Claim - Product Recall**

<b>Product Description</b>	<b>Product Number</b>	<b>Size</b>	<b>Best Used By Date</b>	<b>MSRP / Unit</b>	<b>No. Of Units Returned</b>
Barkworthies Chicken Vittles	816807011510	16 oz.	May, 2016	\$19.99	

PET OWNER SIGNATURE / DATE: \_\_\_\_\_

**Barkworthies Retailer: Please complete the following:**

This is to certify that the above customer has made a valid claim and I provided a refund.

TOTAL REFUND AMOUNT: \$ \_\_\_\_\_

STORE NAME: \_\_\_\_\_

CONTACT PERSON: \_\_\_\_\_

PHONE: \_\_\_\_\_

RETAILER SIGN / DATE: \_\_\_\_\_