

Dear Customer:

This is to inform you of a product recall involving:

Arthro-iONX – Joint & Mobility Pain Formula

4 Fluid Ounce Bottle

UPC: 891129002514

Lot# 040717A

Exp: 12/19

**Drug Facts (continued)**  
**Directions**  
Serve directly into your pet's mouth or, for your convenience, add the daily dosage to your pet's non-metal water bowl.

Weight (lb)	Daily Dosage (mL)	Daily Dosage (teaspoons)
8 - 35 lbs	2.5 mL	1/2 tsp
30 - 90 lbs	3.75 mL	3/4 tsp
90+ lbs	5 mL	1 tsp

**In a crisis situation** give your pet a regular-sized dose, twice a day.

**Other information**

- keep lid tightly closed and store bottle in a cool, dry place
- keep away from electromagnetic fields
- for your protection, use only if safety seal is intact

**Inactive ingredients**  
citric acid, potassium sorbate, purified ionized mineral water.

**Questions?**  
If you have any questions, please call 1-866-977-0888 M-F, 9am-5pm ET. View our complete line of pet care products at [www.vetionx.com](http://www.vetionx.com)

Use within 60 days of opening.  
Contains no alcohol or sugar; no gluten added.

1129002514  
Distributed by  
**VETIONX**  
4400 44th St, SE, Ste. C-200  
Grand Rapids, MI 49512

**Arthro-iONX**  
Arthritis & Joint Formula

Homeopathic (OTC) Medicine For ALL Pets and Animals  
4 fl oz (118 mL)

**Drug Facts**

Active Ingredients	Purpose (per dose)
Actaea, Bellis, Bryonia, Urtica carb, Phytolacca, Salicylicum ac HPUS	Joint pain
Aesculus Hipp HPUS	Aches
Arnica, Causticum, Cimicifuga, Rhus tox, Sulphur HPUS	Inflammation
Calc fluor HPUS	Back pain
Fornicium acidum, Hypanicum, Pulsatilla, Ruta HPUS	Pain
Hepar sulph calc HPUS	Swollen joints
Mag phos HPUS	Spasms
Phos. Siliosa, Zinc met HPUS	Weakness
Sapla HPUS	Stiffness

Each active ingredient contains equal volumes of 10X, 20X, and 30X potencies. The letters "HPUS" indicate that the components in this product are officially monographed in the Homeopathic Pharmacopoeia of the United States. Product indications are based on Homeopathic Materia Medica.

**Uses** to temporarily relieve symptoms associated with aches and/or joint spasms, strains, or injuries such as:  
• stiffness • swelling • discomfort  
• minor pain • inflammation

**Warnings**  
Ask a veterinarian before use if:  
• your pet is taking any other medications  
• your pet has a medical condition  
Use only as directed.

If your pet is pregnant or lactating, give Arthro-iONX only on the advice of a veterinarian.

If symptoms persist or worsen, seek the advice of a veterinarian.

Keep out of the reach of children and pets.

This recall has been initiated due to bacterial contamination and foul smell in some bottles. We have not received any health complaints; however, use of this product is not recommended.

We began shipping this product on 7/26/2017.

Immediately examine your product and determine if your product is subject to recall. If you have further distributed this product to your customers, please identify your customers and notify them at once of this product recall. Please include a copy of this letter with your customer notification. If you still have any impacted products subject to recall, you may either: 1) return them to our facility or 2) destroy them by pouring down the drain and discarding empty bottles in the trash.

Please acknowledge your completion of one of these two actions as soon as possible by either calling us at 1-866-977-0888 or emailing us at [customerservice@vetionx.com](mailto:customerservice@vetionx.com) and placing "Arthro-Ionx Recall" in the email subject line.

If you have any questions, please contact customer service:

Email: [customerservice@vetionx.com](mailto:customerservice@vetionx.com)

Phone: 1-866-977-0888.

This recall is being made with the knowledge of the Food and Drug Administration.

Sincerely,

VETiONX Compliance Team