

Dear Customer:

This is to inform you of a product recall involving:

Arthro-iONX – Joint & Mobility Pain Formula

4 Fluid Ounce Bottle

UPC: 891129002514

Lot# 040717A

Exp: 12/19

Drug Facts (continued)
Directions
Serve directly into your pet's mouth or, for your convenience, add the daily dosage to your pet's non-metal water bowl.

Weight	Daily Dosage	Crises Situation
8 - 35 lbs	2.5 mL	1/2 tsp
30 - 90 lbs	3.75 mL	3/4 tsp
90+ lbs	5 mL	1 tsp

In a crisis situation give your pet a regular-sized dose, twice a day.

Other information

- keep lid tightly closed and store bottle in a cool, dry place
- keep away from electromagnetic fields
- for your protection, use only if safety seal is intact

Inactive ingredients
citric acid, potassium sorbate, purified ionized mineral water.

Questions?
If you have any questions, please call 1-866-977-0888 M-F, 9am-5pm ET. View our complete line of pet care products at www.vetionx.com

Use within 60 days of opening.
Contains no alcohol or sugar; no gluten added.

Warnings
Ask a veterinarian before use if:
• your pet is taking any other medications
• your pet has a medical condition
Use only as directed.

Uses
To temporarily relieve symptoms associated with arthritis and/or joint sprains, strains, or injuries such as:
• stiffness • swelling • discomfort
• minor pain • inflammation

Keep out of the reach of children and pets.

This recall has been initiated due to bacterial contamination and foul smell in some bottles. We have not received any health complaints; however, use of this product is not recommended.

We began shipping this product on 7/26/2017.

Immediately examine your product and determine if your product is subject to recall. If you have further distributed this product to your customers, please identify your customers and notify them at once of this product recall. Please include a copy of this letter with your customer notification. If you still have any impacted products subject to recall, you may either: 1) return them to our facility or 2) destroy them by pouring down the drain and discarding empty bottles in the trash.

Please acknowledge your completion of one of these two actions as soon as possible by either calling us at 1-866-977-0888 or emailing us at customerservice@vetionx.com and placing "Arthro-Ionx Recall" in the email subject line.

If you have any questions, please contact customer service:

Email: customerservice@vetionx.com

Phone: 1-866-977-0888.

This recall is being made with the knowledge of the Food and Drug Administration.

Sincerely,

VETiONX Compliance Team