

Company Announcement

When a company announces a recall, market withdrawal, or safety alert, the FDA posts the company's announcement as a public service. FDA does not endorse either the product or the company.

Natural Life Pet Products Issues Recall of Dry Food Due to Elevated Levels of Vitamin D

For Immediate Release

November 2, 2018

Contact

Consumers

Natural Life Pet Products

✉ [consumerservices@nutrisca.com \(mailto:consumerservices@nutrisca.com\)](mailto:consumerservices@nutrisca.com)

☎ (888) 279-9420

Announcement

Natural Life Pet Products of Saint Louis, Missouri is voluntarily recalling our Chicken & Potato dry dog food (described below) due to it containing elevated levels of Vitamin D.

17.5 lbs. Natural Life Chicken & Potato Dry Dog Food	Bag UPC: 0-12344-08175-1
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Bags affected have a Best By Date code of May 29, 2020 through August 10, 2020. The Best By Date code can be found on the back or bottom of each bag.

The products were distributed to retail stores in Georgia, Florida, Alabama, North Carolina, South Carolina, Tennessee, Virginia and California.

Natural Life Pet Products became aware of the elevated levels of vitamin D after receiving complaints from three pet owners of vitamin D toxicity after consuming the product. An investigation revealed a formulation error led to the elevated vitamin D in the product.

Consumers should stop feeding the product listed above. Dogs ingesting elevated levels of Vitamin D may exhibit symptoms such as vomiting, loss of appetite, increased thirst, increased urination, excessive drooling, and weight loss. Vitamin D when consumed at very high levels can lead to serious health issues in dogs including renal dysfunction. Consumers with dogs who have consumed the product listed above and are exhibiting these symptoms, should contact their veterinarian.

Consumers who have purchased the product affected by this recall should dispose of it or return it to the place of purchase for a full refund.

Consumers with questions may contact Natural Life Pet Products at (888) 279-9420 from 8 AM to 5 PM Central Standard time, Monday through Friday, or by email at [**consumerservices@nutrisca.com**](mailto:consumerservices@nutrisca.com) ([**mailto:consumerservices@nutrisca.com**](mailto:consumerservices@nutrisca.com)) for more information.

This is a voluntary recall and is being conducted in cooperation with the U.S. Food and Drug Administration.

We genuinely regret that this has occurred as we place the highest priority on the health of pets.

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