

Healthy Canadians

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Your True Companion Pet Products Recalls True Raw Choice Bulk Dehydrated Natural Pet Treats

Report a Concern

Starting date: November 20, 2013
Posting date: November 20, 2013
Type of communication: Consumer Product Recall
Subcategory: Microbiological - Salmonella
Source of recall: Health Canada
Issue: Poisoning Hazard
Audience: General Public
Identification number: RA-36815

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Affected products

True Raw Choice Bulk Dehydrated Natural Pet Treats

Product description

This recall involves True Raw Choice dehydrated bulk:

Product Name	Lot Number
Chicken Feet	214733
Duck Feet	228870
Duck Wings	213825
Chicken Breast	154339
Lamb Trachea	225215

Please note that Your True Companion Pet Products has confirmed that no remaining stock of the affected lots of chicken breast and lamb trachea were found at retail and the chicken feet, duck feet and duck wings have all been removed from the market place as of November 8, 2013.

Hazard identified

The bulk dehydrated True Raw Choice Pet Products were found to be contaminated with *Salmonella* bacteria. Pets such as dogs and cats, and their food can carry *Salmonella* bacteria. People can get infected with the bacteria from handling pets, pet food or feces. Symptoms of salmonellosis often include:

- sudden onset of fever,
- headache,
- stomach cramps,
- diarrhea,
- vomiting.

For more information on the risks of Salmonella infection, please see the [Public Health Agency of Canada's fact sheet](#).

Health Canada is aware of one case in Canada of illness related to these products.

Number sold

In total, 280 total cases of the affected pet treats were sold in bulk at various pet food stores across Canada.

Time period sold

The affected pet treats were sold from August 2013 to November 7, 2013.

Place of origin

Manufactured in Canada.

Companies

Distributor Your True Companion Pet Products
 Guelph
 Ontario
 CANADA

Images (select thumbnail to enlarge)





What you should do

Consumers should contact Your True Companion Pet Products at 1-855-260-5024 if unsure if the product you have is affected or not. All products affected have been disposed of in the market place as of November 8, 2013.

Please note that the *Canada Consumer Product Safety Act* prohibits recalled products from being redistributed, sold or even given away in Canada.

Health Canada would like to remind Canadians to report any health or safety incidents related to the use of this product or any other consumer product or cosmetic by filling out the [Consumer Product Incident Report Form](#).

Date modified: 2013-11-20