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Redbarn Company News

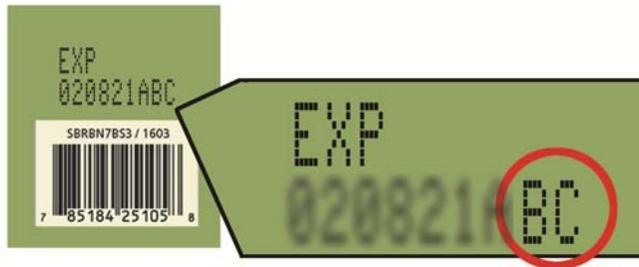
Redbarn Pet Products Expands Voluntary Recall of Dog Chews

Allison Arcos on March 7, 2018 / 40 comments

Redbarn Pet Products, LLC of Long Beach, CA is expanding their voluntary recall initially issued on February 9th. The voluntary recall expanded to include all lots of product manufactured with raw material from a single supplier because it has the potential to be contaminated with *Salmonella*. The recall is limited to products distributed March 2017 through February 2018. This supplier's raw material was used to produce the Redbarn, Chewy Louie, Dentley's and Good Lovin' brand products listed below with best-buy dates ending in **BC**. In total, 24 SKUs are affected. *Salmonella* can affect animals eating the products, and there is a risk to humans from handling contaminated pet products, especially if they have not thoroughly washed their hands after having contact with the products or any surfaces exposed to these products. **No illnesses, injuries or complaints have been reported to date.**

Redbarn initiated a voluntary recall of a single lot of product in early February after being notified that a sample collected at retail by the Colorado Department of Agriculture tested positive for *Salmonella*. Redbarn is expanding this voluntary recall to include all products manufactured from the raw material supplier of the first recalled product. We came to this decision after being notified that the FDA tested a different lot of raw material from this supplier at Redbarn and it tested positive for *Salmonella*.

The recalled products were distributed nationwide in pet specialty and grocery retail stores. Affected products are listed below and have best by dates ending in **BC**. You can use the illustration below as a guide.



All lots of Redbarn, Chewy Louie, Dentley's and Good Lovin' brand products listed below with best by dates ending in **BC** are included in this expanded voluntary recall. The supplier's raw materials were used to produce each of these products:

Item #	REDBARN – Product Description	Best By Code Ending	UPC
205001	Redbarn 5" Bully Stick	BC	785184205006
207001	Redbarn 7" Bully Stick	BC	785184207000
207016	Redbarn 7" Bully Stick 6pk	BC	785184207161
209001	Redbarn 9" Bully Stick	BC	785184209004
230001	Redbarn 30" Bully Stick	BC	785184230015
236001	Redbarn 36" Bully Stick	BC	785184236017
245002	Redbarn Steer Stick 6pk	BC	785184245026
245010	Redbarn 5" Steer Stick 10pk	BC	785184245101
247000	Redbarn 7" Steer Stick	BC	785184247006
251005	Redbarn 7" Bully Stick 3pk	BC	785184251058
290091	Redbarn 9" Bully 1lb Bag	BC	785184290095
C207001	Redbarn 7" Bully	BC	785184207017
C207016	Redbarn 7" Bully Stick 6pk	BC	785184207062
C236001	Redbarn 36" Bully Stick	BC	785184236116
Item#	Chewy Louie – Product Description	Best By Code Ending	UPC
807101	Chewy Louie 7" Bully Stick	BC	785184807019
Item#	Good Lovin' – Product Description	Best By Code Ending	UPC
2729250	Good Lovin' 10pk Steer	BC	800443272732
2729381	Good Lovin' 6pk Bully Stick	BC	800443272862
2729410	Good Lovin' 7" Bully Stick	BC	800443272893
2729461	Good Lovin' 5" Bully Stick	BC	800443272947
2729532	Good Lovin' XL Bully	BC	800443273012
207004	Prime Cuts 7" Bully Stick	BC	800443104798
207005	Time for Joy Holiday 7" Bully	BC	800443287781
207013	Prime Cuts 7" Bully 3pk	BC	800443120446
Item#	Dentleys – Product Description	Best By Code Ending	UPC
920068	Dentley's 7" Bully Stick	BC	737257479852

[Packaging Photos](#)

See the gallery below for packaging and artwork examples of the 24 affected products.

Consumers with questions may contact the company via email at info@redbarninc.com or by phone at 1-800-775-3849, M-F, 8am-5pm PST. We've tried to address some FAQs below.

Voluntary Recall FAQs

What Should a Customer Do?

Consumers are encouraged to check the lot code to see if their product was affected. Pet owners who have this product matching this lot code in their homes are urged to discontinue use of the product. Consumers who purchased any of the recalled products with the affected lot code are urged to return them to the place of purchase for a full refund.

What Are Some of the Side Effects of Salmonella?

Healthy people infected with Salmonella should monitor themselves for some or all of the following symptoms: nausea, vomiting, diarrhea or bloody diarrhea, abdominal cramping and fever. Rarely, Salmonella can result in more serious ailments, including arterial infections, endocarditis, arthritis, muscle pain, eye irritation, and urinary tract symptoms. Consumers exhibiting these signs after having contact with this product should contact their healthcare providers.

Pets with Salmonella infections may be lethargic and have diarrhea or bloody diarrhea, fever, and vomiting. Some pets will have only decreased appetite, fever, and abdominal pain. Infected but otherwise healthy pets can be carriers and infect other animals or humans. If a pet has consumed the recalled product and has these symptoms, please contact a veterinarian.

How Did This Happen?

We test every product lot before it leaves our manufacturing plant. Redbarn employs an extensive Quality Assurance team, over 10 people, that run over 400 safety tests on their products every week. Products are tested multiple times, for bacteria like *Salmonella*, coliforms, and enteros. A product is declared safe to ship only after it tests negatively for these bacteria and other pathogens. Per our standards and procedures, these products were tested both at our Redbarn lab and by a third-party testing facility. Those tests were negative for salmonella or pathogens. We also work hard to limit cross-contamination. Between production lots, we do com-

plete wash downs of the equipment and plant to reduce the risk of cross-contamination. This is part of our comprehensive sanitation program. Despite not being able to replicate these test results or receiving any negative reports from customers regarding *Salmonella*, we're still expanding the voluntary recall to keep our four-legged and two-legged customers safe.

What are We Doing to Prevent Another Recall?

First, we made the decision to immediately discontinue our relationship with this raw material supplier. While they underwent our stringent supplier approval process, which includes multiple plant visits, to become an approved supplier, we severed this relationship to protect our customers. Second, we are working with a third-party auditor to review our supplier approval process and identify areas for improvement. Finally, we are working with microbiology consultants to review our current procedures and update processes to better protect against the development of *Salmonella* in the future.

At Redbarn, quality comes first.



Learn more about what quality assurance means to Redbarn [here](#).

Looking for information about when we first issued the recall? [Download our original press release here](#).