

Company Announcement

When a company announces a recall, market withdrawal, or safety alert, the FDA posts the company's announcement as a public service. FDA does not endorse either the product or the company.

Northwest Naturals Voluntarily Recalls 5lb Frozen Chicken and Salmon Pet Food Chubs Because of Possible *Listeria Monocytogenes* Health Risk

For Immediate Release

February 23, 2018

Contact

Consumers

📞 1-866-637-1872 

Announcement

[View Product Photos](#)

Northwest Naturals of Portland, Oregon is recalling 5lb frozen Chicken and Salmon petfood chubs because it has the potential to be contaminated with *Listeria monocytogenes*. *Listeria monocytogenes* can affect animals eating the products and there is risk to humans from handling contaminated pet products, especially if they have not thoroughly washed their hands after having contact with the products or any surfaces exposed to these products.

Listeria monocytogenes is pathogenic to humans. Healthy people exposed to Lm should monitor themselves for some or all of the following symptoms: nausea, vomiting, diarrhea, abdominal cramping, fever.

Pets with *Listeria monocytogenes*. *Listeria monocytogenes* (Lm) can affect animals eating the product. There is the possibility of risk to humans from handling product that is positive for *Listeria monocytogenes* especially if they have not thoroughly washed their hands after and if they have made contact with the product or any surfaces exposed to the product.

Product was 1 isolated batch of 94 cases distributed to distributors in California, Washington, Texas, Michigan, Georgia, and Rhode Island and sold thru specialty pet retail stores.

Product is packaged in 5lb frozen chubs labeled Chicken and Salmon Dog Food with a UPC code of 0 87316 38440 6 and a product best buy date code of 15 082218

No pet or human illnesses have been reported to date. The product passed lab testing on 12-22-2016 and was sold over 1 year ago to distributors listed above, on or before 1-23-2017. Reports from distributors indicate there is no product at any distributors.

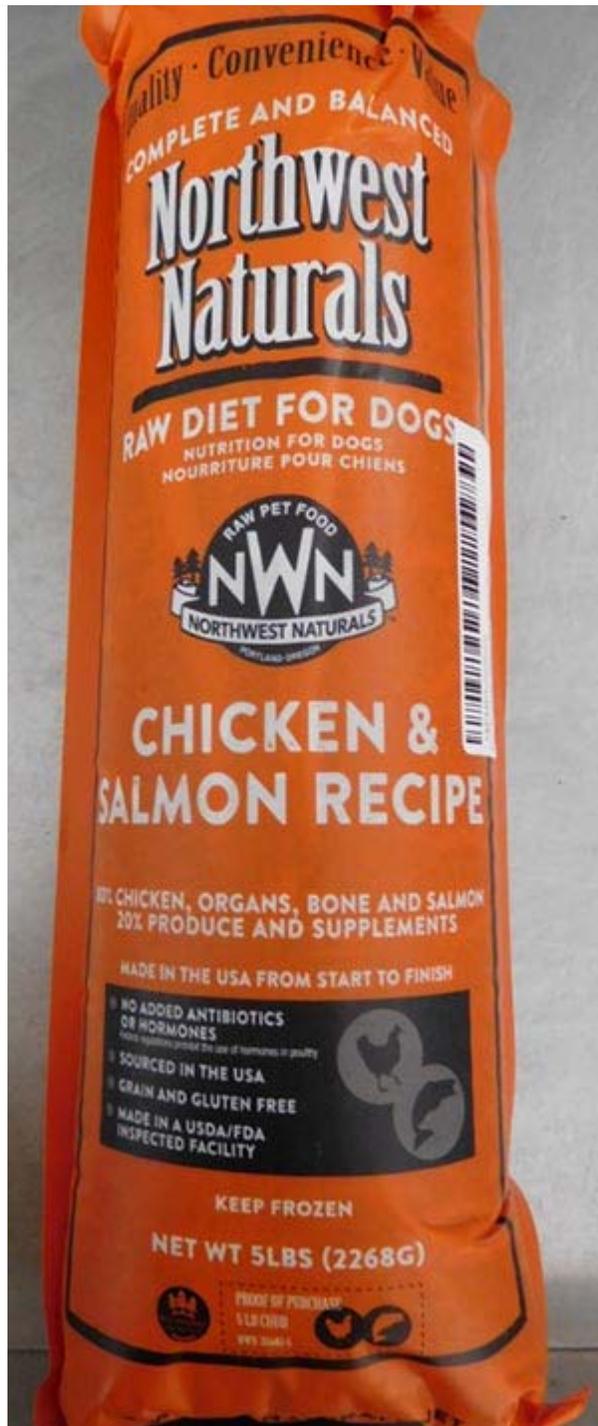
The company was notified on 2-21-2018 by FDA and the Michigan Dept of Agriculture. Michigan bought 1 chub at a Michigan specialty pet store and tested the sample which was negative for e coli, salmonella, and positive for *Listeria monocytogenes*. The company tests all batches of products for all pathogens in a positive release program before releasing for shipping. The company tests over 600 batches of product per week. The company is a dual jurisdiction facility regulated by USDA-FSIS every day on every shift and FDA. The company does dual lab testing several times per month matching USDA- FSIS lab samples and comparing results.

Consumers are encouraged to check the lot code on any 5lb frozen Chicken and Salmon chubs. Any product with the noted lot code should return product to the specialty retailer where purchased for full refund.

Consumers with questions may contact Northwest Naturals at 1-866-637-1872 📞, Monday-Friday, from 8:00am to 4:00pm PST or go to [www.nw-naturals.net \(http://www.nw-naturals.net\)](http://www.nw-naturals.net)

###





Quality · Convenience · Value
COMPLETE AND BALANCED

Northwest Naturals

RAW DIET FOR DOGS
NUTRITION FOR DOGS
NOURRITURE POUR CHIENS



CHICKEN & SALMON RECIPE

80% CHICKEN, ORGANS, BONE AND SALMON
20% PRODUCE AND SUPPLEMENTS

MADE IN THE USA FROM START TO FINISH

- NO ADDED ANTIBIOTICS OR HORMONES
- SOURCED IN THE USA
- GRAIN AND GLUTEN FREE
- MADE IN A USDA/FDA INSPECTED FACILITY



KEEP FROZEN

NET WT 5LBS (2268G)

